# What is the National Redress Scheme?

## Easy Read fact sheet

National Redress Scheme

For people who have experienced institutional child sexual abuse

## How to use this fact sheet

We want to warn you that this fact sheet talks about **child sexual abuse** in **institutions**.

We explain what these words mean on pages 3 to 4 of this fact sheet.

This subject may be very hard to:

* read about
* talk about.

It may bring up difficult feelings and memories.

The Australian Government wrote this fact sheet. When you see the word ‘we’, it means the Australian Government.

We have written this fact sheet to make it as easy to read as we can.

You may decide to ask for help to read this fact sheet.

A support person like a friend or family member may be able to help you.

We also have free and confidential Redress Support Services that can help you. These can be found on our website at [www.nationalredress.gov.au/support](http://www.nationalredress.gov.au/support)

There are services that can help:

* Aboriginal and Torres Strait Islander peoples
* people with disability.

You can also call the National Redress Scheme on **1800 737 377**.

We have written some words in **bold**.

We explain what these words mean.

There is a list of these words on page 6.

This fact sheet is from a set of fact sheets about the National   
Redress Scheme.

You can find the whole set on our website at www.nationalredress.gov.au/about/resources

## What is the National Redress Scheme?

The National Redress Scheme is a way to support people who experienced child sexual abuse:

* by an institution
* while an institution was supposed to be looking after them.

In this document, we call it the Scheme.

**Child sexual abuse** is when a person younger than 18 is included in or shown sexual acts:

* they don’t understand
* the community thinks are wrong
* that are against the law.

Child sexual abuse includes:

* sexual touching of any part of the body, with or without clothes, including with an object
* sex of any kind with a child
* showing a child sexual acts.

Child sexual abuse is:

* wrong
* a crime
* never the child’s fault.

### What is an institution?

An **institution** is a group or organisation set up:

* by the government
* for a religion
* for teaching and learning
* to run a business
* for a social activity
* for sporting activities.

Some examples of institutions are:

* churches
* detention centres
* dormitories and boarding schools
* hospitals
* missions
* orphanages
* schools
* sports clubs
* training farms
* welfare services
* youth centres.

## Why did the Scheme start?

From 2013 to 2017, there was a Royal Commission into child sexual abuse in institutions.

The Royal Commission was a large and formal investigation.

It looked into what happened to children who were abused.

The Royal Commission made **recommendations**.

Recommendations are ideas about what we could do to stop abuse happening again.

The Royal Commission said that we should set up the Scheme.

The Scheme:

* started on 1 July 2018
* will run for 10 years
* will end in 2028.

## Word list

**Child sexual abuse**

Child sexual abuse is when a person younger than 18 is included in or shown sexual acts:

* they don’t understand
* the community thinks are wrong
* that are against the law.

Child sexual abuse includes:

* sexual touching of any part of the body, with or without clothes, including with an object
* sex of any kind with a child
* showing a child sexual acts.

Child sexual abuse is:

* wrong
* a crime
* never the child’s fault.

**Institution**

An organisation set up:

* by the government
* for a religion
* for teaching and learning
* to run a business
* for a social activity
* for sporting activities.

**Recommendations**

Recommendations are ideas about what we could do to stop abuse happening again.

## Contact us

You can contact us to find out more about the Scheme.

Phone – **1800 737 377**

Website – [www.nationalredress.gov.au](http://www.nationalredress.gov.au)

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