**National Redress Scheme**

**First Nations Explainer Video – Response**

**00:00:00**

This video is about the National Redress Scheme for people who've experienced institutional child sexual abuse.

**00:00:06**

Watching this could bring up bad memories.

**00:00:09**

It can be helpful to talk to someone if this happens to you.

**00:00:13**

Support is available from Redress Support Services who understand culture and will keep things private.

**00:00:19**

To find out more, call 1800 737 377.

**00:00:23**

This short video will explain the responses available for people who apply to the National Redress Scheme if they experienced institutional child sexual abuse.

**00:00:33**

'Institutional' means a person suffered child sexual abuse while in a place like a church, mission, school, orphanage or children's home, foster home, detention centre, hospital or sports club.

**00:00:52**

Redress is about recognising the harm done and acknowledging that the institution was responsible.

**00:00:58**

An offer of redress can include a payment, access to free counselling, and a direct personal response from the institution who was responsible for looking after you.

**00:01:08**

A direct personal response could be an acknowledgement from the institution that the abuse took place while they were looking after you, and an apology from the institution to you personally, if you want one.

**00:01:19**

This might be in person, as a letter, or other arrangements, depending on what you prefer.

**00:01:25**

You don't have to accept.

**00:01:27**

It is up to you whether or not you would like to receive a direct response.

**00:01:31**

Talk to your support worker

**00:01:33**

or call 1800 737 377 from Monday to Friday, 8am to 5pm,

**00:01:39**

to be connected to your local support services.

**00:01:42**

Or visit nationalredress.gov.au