



# Content for social media channels – First Nations People

## About the National Redress Scheme and these social media posts

The National Redress Scheme is for people who experienced child sexual abuse while in an institution such as a school, church or place of worship, mission, orphanage, foster care, hospital, detention centre or a sporting club.

The National Redress Scheme supports people to access redress, which can include a payment, counselling, and a direct personal response from the institution acknowledging and apologising for what happened.

These social media posts have been designed for you to issue across your own platforms to raise awareness of the Scheme.

You can also refer to the moderation guide within the social media kit to assist you monitor and moderate your posts.

Images in this document are placeholders to indicate which image should be used against each post. Please do not copy and paste images from this document for use in posts. Higher resolution image tiles are available within the social media kit, and are available in formatting for Facebook, Instagram and LinkedIn. Tiles are also available in State specific artwork for Western Australia, Northern Territory, Far North Queensland and the Torres Strait.

For additional support while issuing this content on social media, please email [DSSRedressEngagement@dss.gov.au](mailto:DSSRedressEngagement@dss.gov.au)

| Post text | Alt text to accompany image | Image example |
| --- | --- | --- |
| **National Redress Scheme — new communication resources available**  National Redress Scheme is for people who have experienced institutional child sexual abuse.  A range of new resources has been developed to help explain what redress is, and what support is available.  To access materials or to find out more, visit [www.nationalredress.gov.au](http://www.nationalredress.gov.au) | National Redress Scheme. New communication resources available. Words are above orange, yellow and green artwork by Kaanju, Kuku Ya’u, Girramay woman Emma Hollingsworth. |  |
| **Do you know people who might be eligible for the National Redress Scheme?**  The National Redress Scheme is for people who have experienced institutional child sexual abuse.  A range of new resources has been developed to help explain what redress is, and what support is available.  If you know someone who may be eligible for redress, you can access materials and find out more at [www.nationalredress.gov.au](http://www.nationalredress.gov.au) | Do you know people who might be eligible for the National Redress Scheme? Words are above orange, yellow and green artwork by Kaanju, Kuku Ya’u, Girramay woman Emma Hollingsworth. |  |
| **Do you know about the National Redress Scheme?**  The National Redress Scheme is for people who have experienced institutional child sexual abuse. ‘Redress’ means recognising the harm experienced by survivors of institutional child sexual abuse.  An offer of redress can include:   * a payment of up to $150,000 * culturally safe counselling with someone who keeps it private * an acknowledgement from the institution.   Survivors who are eligible for redress can choose which parts of redress they want to accept.  If you know someone who may be eligible for redress, you can access materials and find out more at [www.nationalredress.gov.au](http://www.nationalredress.gov.au) | National Redress Scheme. New communication resources available. Words are above orange, yellow and green artwork by Kaanju, Kuku Ya’u, Girramay woman Emma Hollingsworth. |  |
| In Australia, it is estimated that almost half of adults who have experienced sexual abuse before the age of 15 have a disability.  The National Redress Scheme provides support for people who experienced institutional child sexual abuse. This includes free, confidential and specialised support for people with disability.  To find out more and explore a range of accessible resources, visit [www.nationalredress.gov.au/resources](http://www.nationalredress.gov.au/resources) or call 1800 737 377, Monday to Friday, 8 am to 5 pm. | National Redress Scheme. For people who have experienced institutional child sexual abuse. Support for people with disability who experienced institutional child sexual abuse. Words are against a background of green leaves. |  |
| **What is redress?**  Redress means acknowledging the harm done to people who experienced child sexual abuse in institutions and holding the institutions responsible to account.  If you are eligible and you apply to the National Redress Scheme, you may get an offer of redress.  This could be:   * a payment * counselling that is confidential and culturally safe * a direct personal response, such as an apology, from an institution.   To find out more about your options, visit [www.nationalredress.gov.au/support/get-help-apply](http://www.nationalredress.gov.au/support/get-help-apply) or call 1800 737 377, Monday to Friday, 8 am to 5 pm. | National Redress Scheme. For people who have experienced institutional child sexual abuse. Common questions from people with disability and their carers. Words are against a background of green leaves. |  |
| People who experienced child sexual abuse while an institution was supposed to be looking after them, may be eligible for redress.  Survivors can apply for redress if they were born before 30 June 2010, and the abuse happened when they were under the age of 18, and before 1 July 2018.  To find out more about the National Redress Scheme call 1800 737 377, or visit [www.nationalredress.gov.au](http://www.nationalredress.gov.au) | Do you know someone eligible for redress support? National Redress Scheme.  For people who have experienced institutional child sexual abuse. Words are above orange, yellow and green artwork by Kaanju, Kuku Ya’u, Girramay woman Emma Hollingsworth. |  |
| **Do you know someone who needs help applying to the National Redress Scheme?**  Redress Support Services are free services that support survivors of institutional child sexual abuse throughout the redress application process.  They can give info, answer questions, help fill out the forms and explain what may happen next.  Redress Support Services respect culture, keep things private and put survivors first.  If you know someone who may be eligible for redress, you can access materials and find out more at [www.nationalredress.gov.au](http://www.nationalredress.gov.au) | Do you know someone who needs help applying to the National Redress Scheme? Words are above orange, yellow and green artwork by Kaanju, Kuku Ya’u, Girramay woman Emma Hollingsworth. |  |