

National Redress Scheme

For people who have experienced institutional child sexual abuse

Content for social media channels – people with disability

About the National Redress Scheme and these social media posts

The National Redress Scheme is for people who experienced child sexual abuse while in an institution such as a school, church or place of worship, mission, orphanage, foster care, hospital, detention centre or a sporting club.




The National Redress Scheme supports people to access redress, which can include a payment, counselling, and a direct personal response from the institution acknowledging and apologising for what happened.



These social media posts have been designed for you to issue across your own platforms to raise awareness of the Scheme.

You can also refer to the moderation guide within the social media kit to assist you monitor and moderate your posts.

Images in this document are placeholders to indicate which image should be used against each post. Please do not copy and paste images from this document for use in posts. Higher resolution image tiles are available within the social media kit, and are available in formatting for Facebook, Instagram and LinkedIn.

For additional support while issuing this content on social media, please email DSSRedressEngagement@dss.gov.au

Post text	Alt text to accompany image	Image example
<p>In Australia, it is estimated that almost half of adults who have experienced sexual abuse before the age of 15 have a disability.</p> <p>The National Redress Scheme provides support for people who experienced institutional child sexual abuse. This includes free, confidential and specialised support for people with disability.</p> <p>To find out more and explore a range of accessible resources, visit www.nationalredress.gov.au/resources or call 1800 737 377, Monday to Friday, 8 am to 5 pm.</p>	<p>National Redress Scheme. For people who have experienced institutional child sexual abuse. Support for people with disability who experienced institutional child sexual abuse. Words are against a background of green leaves.</p>	
<p>What is redress?</p> <p>Redress means acknowledging the harm done to people who experienced child sexual abuse in institutions and holding the institutions responsible to account.</p> <p>If you are eligible and you apply to the National Redress Scheme, you may get an offer of redress.</p> <p>This could be:</p> <ul style="list-style-type: none"> • a payment • counselling that is confidential and culturally safe • a direct personal response, such as an apology, from an institution. <p>To find out more about your options, visit www.nationalredress.gov.au/support/get-help-apply or call 1800 737 377, Monday to Friday, 8 am to 5 pm.</p>	<p>National Redress Scheme. For people who have experienced institutional child sexual abuse. Common questions from people with disability and their carers. Words are against a background of green leaves.</p>	
<p>What support is available for people with disability who want to apply to the National Redress Scheme?</p> <p>Specialist support is available for people with disability who are thinking about applying to the National Redress Scheme and would like assistance.</p> <p>Redress Support Services can provide practical and emotional support to people with disability and their carers before, during or after they apply.</p> <p>To find out more visit www.nationalredress.gov.au/support or call 1800 737 377, Monday to Friday, 8 am to 5 pm.</p>	<p>National Redress Scheme. For people who have experienced institutional child sexual abuse. Common questions from people with disability and their carers. Words are against an orange background.</p>	

Post text	Alt text to accompany image	Image example
<p>If a person applies to the National Redress Scheme and gets a payment, will it affect their other government entitlements?</p> <p>A redress payment does not affect a person's National Disability Insurance Scheme plan and is not taxable. But a redress payment may impact other government entitlements, such as Centrelink payments. Free legal and financial advice is available from knowmore Legal Service.</p> <p>To find out more visit nationalredress.gov.au/support/get-help-apply or you can call know more for redress financial counselling on 1800 605 762.</p>	<p>National Redress Scheme. For people who have experienced institutional child sexual abuse. Common questions from people with disability and their carers. Words are against a background of green leaves.</p>	 <p>The infographic has a light green background with a pattern of stylized leaves. At the top, it says 'National Redress Scheme' in orange, with a subtitle 'For people who have experienced institutional child sexual abuse' in small black text. Below this, the main heading 'Common questions from people with disability and their carers' is written in bold black text.</p>
<p>Can a carer or legal guardian apply to the National Redress Scheme on behalf of a person with disability?</p> <p>Yes, you can ask someone you trust to help you fill out an application form or nominate someone to apply on your behalf.</p> <p>If you have a legal nominee or guardian, they can apply to the National Redress Scheme on your behalf. A legal nominee is someone who has the power to make decisions on behalf of another person by law.</p> <p>To find out more about your options, visit nationalredress.gov.au/applying/thinking-about/nominees or call 1800 737 377, Monday to Friday, 8 am to 5 pm .</p>	<p>National Redress Scheme. For people who have experienced institutional child sexual abuse. Common questions from people with disability and their carers. Words are against a green background.</p>	 <p>This infographic is similar to the one above, with a light green background and stylized leaves. It features the same title and subtitle at the top, and the same main heading 'Common questions from people with disability and their carers' in bold black text.</p>